

EXPLORING THE ROLE OF INTERMEDIARIES IN  
UK COMMUNITY ENERGY: GRASSROOTS  
INNOVATIONS AND NICHE DEVELOPMENT

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3S Working Paper 2012-12

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## EXPLORING THE ROLE OF INTERMEDIARIES IN UK COMMUNITY ENERGY: GRASSROOTS INNOVATIONS AND NICHE DEVELOPMENT

**Abstract:** Multiple sustainability challenges are increasingly seen as demanding a fundamental transition in the energy system. In this context, community energy projects attract interest as sources for radical innovations. Studies of such bottom-up, civil society-led ‘grassroots innovations’, however, frequently highlight the profound challenges they face in growing, diffusing or even simply surviving. Strategic niche management (SNM) theories are potentially useful here. They highlight the importance of ‘learning’ across different local projects, and the necessity of ‘institutionalisation’ to create a robust niche able to survive in the contemporary energy market. Crucially, this learning and institutionalisation demands dedicated work by intermediary actors. Intermediaries aggregate and share lessons from multiple projects, create networks capable of assisting future projects, and campaign for niche development, yet their work is often overlooked. Drawing on in-depth interviews and a content analysis of intermediary case studies, this paper examines the nature and extent of intermediary work in UK community energy. Analysis illuminates the difficulties faced in expanding and replicating locally-sensitive community energy projects, and tests the applicability of market-oriented innovation theories like SNM for community-based, grassroots innovations.

**KEYWORDS:** Strategic niche management; intermediary actors; grassroots innovation; community energy.

**3S STRANDS:** sustainability transitions; sustainable consumption

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### Suggested citation:

Hargreaves, T., Hielscher, S., Seyfang, G. and Smith, A. (2012) *Exploring the role of intermediaries in UK community energy: grassroots innovations and niche development* 3S Working Paper 2012-12 (Norwich: Science, Society and Sustainability Research Group)

## EXPLORING THE ROLE OF INTERMEDIARIES IN UK COMMUNITY ENERGY: GRASSROOTS INNOVATIONS AND NICHE DEVELOPMENT

### 1. INTRODUCTION

Realising a sustainable society is increasingly seen as demanding a fundamental transition in the way a whole range of different societal functions – from energy to water and from food to mobility – are met (Elzen *et al* 2004). Whilst scholars working in the field of innovation studies have increasingly come to see novel innovations emerging from small-scale and relatively protected ‘niches’ (Geels 2005), to date, the majority of this work has focused on market-based innovations designed for competitiveness, rather than more novel socio-technical alternatives emerging from civil society activism on sustainability (Smith *et al*, 2010).

In this context, an emerging body of work has come to focus on radical ‘grassroots innovations’ – those that challenge and often attempt to replace existing and unsustainable sociotechnical systems – as an arena that might be developed (Seyfang and Smith 2007). At the same time, however, much of the existing work on grassroots innovations has identified the significant difficulties they face in simply surviving, let alone in having a substantial influence over wider unsustainable systems.

In trying to understand how grassroots innovations might diffuse more widely, scale-up, and grow in stature and influence, we focus in this paper on the roles played by ‘intermediary’ actors in the grassroots innovation process. Within the literature on niches, intermediaries are identified as playing a number of important roles in helping niches to develop and become more robust (Geels and Deuten 2006). Specifically, intermediaries connect specific and often isolated local innovation projects with one another and with the wider world (Howells 2006). Through this ‘relational work’ (Moss 2009) they are able to identify common issues and problems encountered across multiple local projects, and can therefore support niche development by sharing this knowledge more widely, helping subsequent projects to benefit from accumulated experience.

To date, however, very little work has examined the role of intermediaries in sustainability niches, and still less has examined the nature and extent of the roles they may play in helping grassroots innovations to develop and grow. With that in mind, our paper focuses on how intermediary actors are engaged in promoting the diverse forms of grassroots innovation being developed within the field of community energy in the UK. Examples of community energy intermediaries include the Centre for Sustainable Energy<sup>1</sup>; or, operating on a more regional basis, Community Energy Scotland.<sup>2</sup> Both help to initiate new community energy projects, provides training and advice to practitioners, and undertakes research and policy analysis on community energy and makes this available to local projects.

The next section introduces the literature on grassroots innovations, niches and intermediaries more broadly, before section 3 outlines the UK community energy sector and the methodological approach adopted in this study. Drawing on interviews with 15 intermediary actors working within UK community energy, as well as a content analysis of 113 case studies produced by these intermediary actors about local community energy projects, section 4 then details the different roles played, and challenges faced, by intermediaries working in this area. Finally, section 5 draws some conclusions for future research on grassroots innovations.

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<sup>1</sup> See: [www.cse.org.uk](http://www.cse.org.uk) (last accessed 07.08.12)

<sup>2</sup> See: [www.communityenergyscotland.org.uk](http://www.communityenergyscotland.org.uk) (last accessed 07.08.12)

## 2. INTERMEDIARIES AND GRASSROOTS INNOVATION

Seyfang and Smith (2007) highlight the 'grassroots' as "a neglected site of innovation for sustainability" (2007, p585). Understanding 'grassroots' to refer to initiatives undertaken by committed activists within civil society arenas, they highlight a number of important ways in which grassroots innovations differ from the more mainstream, market-based innovations that, to date, have been the mainstay of both empirical research and theoretical development in innovation studies (Geels 2005). These differences include: distinct organisational forms (firms vs. a wide range of organisational types encompassing co-ops, voluntary associations, informal community groups etc.); different resource bases (commercial income vs. voluntary labour, grant funding etc.); divergent contextual situations (the market economy vs. the social economy); alternative driving motivations (the pursuit of profit vs. meeting social needs or pursuing ideological commitments); and the pursuit of qualitatively different kinds of sustainable development (mainstream business greening vs. radical reform of sociotechnical systems) (Seyfang and Smith 2007, p592). It is the nature of these differences, the fact that grassroots innovations exist in spaces where 'the rules are different' from (and at times oppositional to) the mainstream, that makes grassroots innovations a profoundly interesting and challenging site for the application and development of niche-based innovation theories.

Since Seyfang and Smith's work, a growing number of studies have examined how various kinds of grassroots organisations are either seeking to influence innovation processes from the outside (e.g. Elzen *et al* 2011; Geels and Verhees 2011), or are actively engaged in innovation processes themselves. For example, recent studies have looked at grassroots innovations in eco-housing and eco-villages (Avelino and Kunze 2009; Seyfang 2009; Smith, 2007); complementary currencies (Longhurst 2012) organic and local food systems (Smith 2006a); and energy (Geels and Verhees, 2011; Hielscher *et al* 2013). Common across many of these case studies, however, is the identification of the profound difficulties grassroots innovations face in growing and diffusing more widely, or even in simply surviving in the medium to longer-term.

Seyfang and Smith (2007) categorise these challenges into two forms. *Intrinsic* challenges refer to internally-focussed issues of how grassroots innovations are organised and managed, the skills and resources they require, and the ways in which this can leave them vulnerable to wider shocks, such as funding cuts, loss of key people, or changes in policy priorities. By contrast, *diffusion* challenges refer to the many and various barriers that work to reduce the wider, external influences that grassroots innovations may have. These can include context-specificity and 'geographical rootedness', ideological commitments to being 'other' and outside the mainstream, competition from more powerful mainstream groups who may develop watered-down alternatives, and the general risk aversion of policy makers when dealing with small-scale, often radical, and relatively informal innovating organisations.

Whilst the precise challenges will inevitably differ from case to case, in attempting to understand how grassroots innovations in general may be helped to survive for longer and to diffuse and grow, we turn to developments in niche theories (e.g. Kemp *et al* 1998; Hoogma *et al* 2002, Hegger *et al* 2007; Raven 2007) as offering some potentially helpful theoretical tools. Niche theories focus on how radical innovations that offer alternatives to dominant ways of meeting particular societal functions might be developed and scaled-up so as to challenge and potentially replace existing socio-technical systems. Such a problem framing is very relevant to the environment and sustainability innovation literature, where niche theory has attracted considerable attention recently (e.g. Kemp *et al* 2001; Truffer 2003; Smith 2006a, 2006b; and see Smith *et al* 2010 for a review). Here, and like grassroots innovations, niche theories emphasise that the status quo of incremental efficiency improvements and business greening will no longer do and that more fundamental changes - whether in technologies and infrastructures or in social norms, values and institutions - are required.

Within the niche theory literature, a number of key factors have been identified, often through analysis of historical case studies, as important in facilitating the development of robust and successful niches. Smith (2007) and Raven *et al* (2010), for example, highlight the importance of various forms of learning, networking between stakeholders, the development of institutions to promote the niche innovation, and the ways in which niche innovations might be translated to fit-in with mainstream systems. In this paper, however, we have chosen to focus on one key factor that has hitherto been largely neglected – intermediary actors (Geels and Deuten 2006).

Whilst early work in niche theory tended to focus on single projects and experiments (e.g. Hoogma *et al*, 2002), the focus has since shifted to try and understand how lessons and experiences from across multiple local projects get exchanged and distributed to form, gradually, a shared development trajectory for the emerging innovation sector as a whole. In the terminology of niche theory, the focus has shifted from understanding ‘local projects’ towards understanding how multiple such projects combine to form a ‘global niche’ level which refers to an emerging field or community at which shared rules and practices emerge and evolve (e.g. Geels and Raven 2006; Raven *et al* 2008, 2010). Here, Geels and Deuten (2006) observe that global niches do not just emerge spontaneously, but that this requires ‘dedicated socio-cognitive work’ (Geels and Deuten 2006, p266) undertaken by ‘intermediary actors’.

Whilst Geels and Deuten’s (2006) contribution remains one of the few papers within the niche literature to explore the role of intermediaries – perhaps partly because the niche literature is based predominantly on *ex post facto* case studies rather than on examining niche development in-the-making (although see Raven 2006; Bos and Grin 2008) – a small amount of attention has been paid to intermediaries within the wider literature on environmental governance. In this literature, a range of different types of intermediaries have been identified, encompassing social, cultural, market, labour, knowledge, welfare and planning intermediaries (see Medd and Marvin 2008). Despite this variety, Moss (2009) highlights that their central commonality is that they all operate as ‘boundary organisations’ engaging in ‘relational work’ to connect up and bridge between different actors:

“Whether facilitating dialogue, providing guidance, bridging gaps, advocating reform, or pioneering novel forms of interaction, their arenas of action are defined by their ‘in-betweenness’.” (Moss 2009, p1481)

As such, and in relation to niches specifically, intermediary actors can be broadly defined as organisations or individuals engaging in work that involves connecting local projects with one another, with the wider world and, through this, helping to generate a shared institutional infrastructure and trajectory for the niche in question.

Based on an historical case study of the development of reinforced concrete, Geels and Deuten (2006) identify three key roles for intermediary actors in niche development, each of which involves managing the flows of knowledge between local projects and the emerging global niche level. The first role relates to the ‘aggregation’ of knowledge from across a broad range of local projects. Here, by virtue of their ability to interface with a large number of different local projects, intermediaries are seen as uniquely placed to “compare experiences in different locations, reflect on differences and draw general conclusions” (Geels and Deuten 2006, p267). The aggregation process is thus seen to involve making local knowledge ‘context-free’ in order that it can travel beyond its local moorings and circulate throughout the entire global niche:

‘Aggregation’ is the process of transforming local knowledge into robust knowledge, which is sufficiently general, abstracted and packaged, so that it is no longer tied to specific contexts. This global knowledge can travel between local practices.” (Geels and Deuten 2006, p266-267)

The second role that Geels and Deuten highlight, involves the creation of an ‘institutional infrastructure’ that serves as a repository for, and forum for the exchange and circulation of, this aggregated, global knowledge:

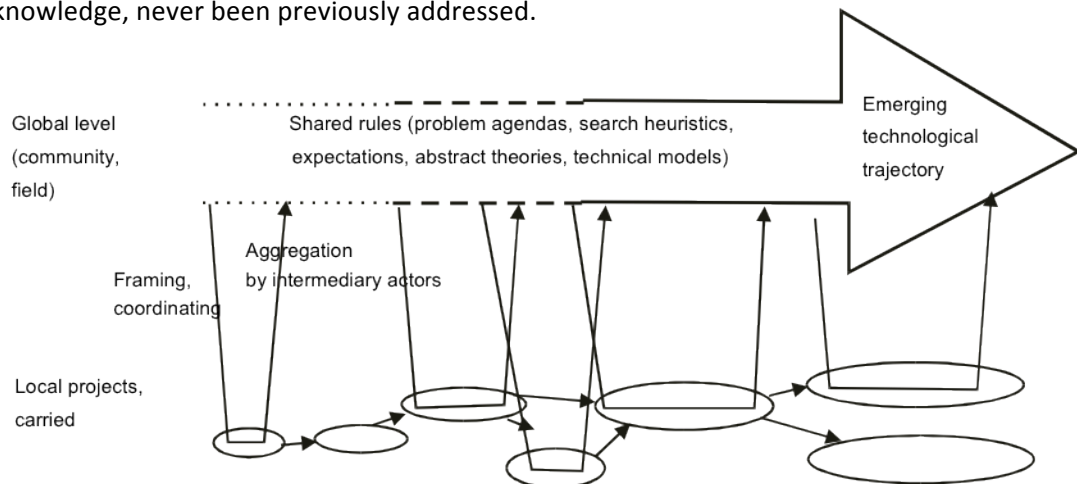
“Such an infrastructure consists of forums that enable (and induce) the gathering and interaction of actors, the exchange of experiences and the organisation of collective action. Examples of such forums are conferences, seminars, workshops, technical journals, proceedings, and so on.” (Geels and Deuten 2006, p267-8)

Finally, the third role sees a ‘reversal’ in the relationship and knowledge-flows between local projects and the emerging global niche. Once local experiences and lessons have been sufficiently aggregated to form a shared institutional infrastructure and emerging development trajectory for the niche as a whole, Geels and Deuten suggest that intermediaries then begin to ‘coordinate’ and ‘frame’ subsequent action on-the-ground in local projects:

“A reversal occurs, in which collective knowledge repertoires at the global level become guiding for local-level activities.” (Geels and Deuten 2006, p268)

In this final role, therefore, intermediaries come to guide the development of local activities by drawing from their aggregated global knowledge to provide advice, guidelines or even templates for how subsequent local projects should develop.

As summarised in figure 1, through these three roles – the aggregation of knowledge, the creation of an institutional infrastructure, and framing and coordinating local-level activities – intermediaries are thus seen as critical to the development of robust and successful niches that might be capable of surviving in the medium to longer term, and even of diffusing and scaling-up more widely. Given the specific challenges faced by *grassroots* innovations it seems likely that intermediary actors could have an especially critical role to play in this area. In particular, intermediary actors seem well-placed to help local grassroots innovations address both the intrinsic challenges they face, as well as the diffusion challenges they encounter. For example, and as Figure 1 suggests, even if some specific local projects fail, intermediaries are crucial in helping the wider niche to survive and become more robust by helping others to learn from such failures. Further still, where local projects do succeed, intermediaries can play an important role in publicising and building on this success in order to build interest, confidence and momentum in the niche more generally. To date, however, not only has the role of intermediaries in niche processes generally received very little empirical attention, the potentially critical roles of intermediaries in grassroots innovations has, to the best of our knowledge, never been previously addressed.



The rest of this paper

**Figure 1: Local projects and emerging technical trajectories**  
(Source: Geels and Deuten 2006, p274)

therefore focuses specifically on intermediary actors in relation to a particular area of grassroots innovation: community energy projects in the UK. The next section outlines the UK community energy sector, and details the methodological approaches we employed.

### 3. RESEARCHING COMMUNITY ENERGY INTERMEDIARIES IN THE UK

Small-scale, sustainable energy projects led by local communities have recently flourished in the UK. Whilst Walker (2008) identified over 500 community renewables projects existing in 2005, by 2012 the EnergyShare website – an online forum for community energy initiatives – is able to list more than 1000 active groups. Within this growing field, a very wide range of different activities are being undertaken, from small-scale renewable energy generation projects such as community-owned windfarms or solar photovoltaic cooperatives, through schemes to promote energy efficiency such as bulk-buying loft insulation, to awareness raising and behaviour change initiatives designed to encourage reductions in energy consumption (e.g. Hielscher 2011b). The forms of innovation occurring within this grassroots field are manifold. Whilst the specific technologies or behaviour approaches being used are often not especially novel in and of themselves, having often been developed in more mainstream settings, the fact of applying them in the community sector poses a wide-range of challenges that demand forms of ‘social innovation’ (Mulgan 2006). Community energy projects thus encompass a wide range of novel socio-technical arrangements, including the development of new ownership and funding models to ensure benefits are shared throughout communities; new approaches to support the deployment of renewable technologies at a community-scale, as well as new organisational structures to ensure community-involvement in decision-making (e.g. Hielscher *et al* 2013).

Whilst community-scale action on energy dates back at least as far as the 1970s movements around alternative technology and the development of a ‘soft energy path’ (Lovins 1977; Smith 2006b), before the late-1990s much of it was dismissed as small-scale and irrelevant by mainstream energy actors. Since then, however, the ‘new localism’ of the New Labour Government, and the current Conservative-Liberal Democrat Coalition’s policy rhetoric around the ‘Big Society’ have resulted in several policy initiatives designed to enhance the potential benefits of a more decentralised energy system with higher levels of community involvement.

Under New Labour, for example, the Community Renewables Initiative (CRI) and Community Action for Energy (CAFÉ) were amongst a range of measures designed to provide support for community-level activity on energy (see Walker *et al* 2010). Whilst some of these initiatives were solely designed to boost activity within the community sector, often by providing funds to intermediary organisations in order that they could advise local community groups over the development of projects. In other cases, these initiatives were more general-purpose, inviting competitive applications from individual householders, public sector organisations (like schools) and business, as well as community groups.

More recently, under the Conservative-Liberal Democrat coalition, a significant shift has occurred away from grants<sup>3</sup> and the subsidy of upfront investment costs, and towards revenue-guarantee schemes to encourage new forms of ‘community enterprise’. The Feed-in-Tariff (FIT), for example, provides guaranteed, above market rate payment for each unit of electricity generated from approved and certified, small-scale renewable electricity technologies. What this means for community groups is that they now have to adopt more business-like models, whereby they generate investment capital from sources other than grants. Other recent examples within this

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<sup>3</sup> Whilst there has been a general shift away from grant-based support, some grant funding for community energy projects does still exist, such as the £10m Local Energy Assessment Fund (LEAF) announced in late 2011.

general approach model are the Green Deal for (home) energy efficiency measures, and the Renewable Heat Incentive – both of which are non-community group specific.

To survive within this shifting policy and funding landscape, community energy intermediaries themselves have been frequently forced to learn and adapt, often modifying and updating the support services they provide to local community energy projects. Accordingly, and building on Geels and Deuten's (2006) work, it is possible to identify a wide range of different intermediaries offering a wide variety of different services within the community energy field. Broadly speaking, three distinct 'waves' of intermediary formation in this area are discernable:

- The first wave, from the 1970s onwards, involved organisations such as the Centre for Alternative Technology or the Centre for Sustainable Energy (originally known as the Urban Centre for Appropriate Technology) who formed in support of the alternative technology movement.
- The second wave, in the late-1990s and 2000s, saw organisations such as the Energy Savings Trust and regionally-based organisations benefitting from the CRI, such as Severn and Wye Energy Agency, or Thames Valley Energy Agency, emerge to manage the spending of public money in support of community energy initiatives.
- The third wave, from 2010 onwards, has seen the development of a number of independent consultants and professional service providers, such as Carbon Leapfrog (who provide legal support to community energy initiatives); looser networks for information exchange, discussion, and events, such as the Low Carbon Communities Network; as well as a growing interest in and advocacy for community energy from non-governmental organisations and think-tanks, such as Forum for the Future and ResPublica.

The result is a highly-differentiated layering of intermediary organisations over time, resulting in a complex field of community energy intermediaries made up of a number of distinct organisations each with their own history, aims and objectives.

Our initial snowballing search identified 94 different intermediary actors operating across the areas of community renewables, energy efficiency and behaviour change and at both local and national scales. Further, our search highlighted that these organisations play a range of different roles, including:

- Initiating new community energy projects;
- Sharing information and developing forms of networking between local community energy groups (e.g. newsletters, seminars and conferences);
- Providing tools (e.g. carbon calculators) and resources (e.g. good practice case studies and handbooks);
- Offering specific professional services such as legal or financial advice;
- Managing and evaluating funding programmes, and
- Interfacing with policymakers and energy companies to further develop community energy.

Drawing from this list of 94 intermediary actors, we conducted semi-structured interviews with 15 representatives from these organisations asking them about their organisation's aims and objectives with regards to community energy and their responses to past, ongoing and future developments within the community energy sector. Interviewees were selected to ensure a geographical spread throughout UK, to cover the areas of community renewables, energy efficiency and behaviour change, and to capture all of the specific roles played by intermediaries as outlined in the list above. The interviews were conducted between February and May 2011 and lasted an average of 1.5 hours. Table 1 provides details of all 15 interviews (see Hielscher 2011a). In addition, to examine the kinds of knowledge that intermediaries were circulating about community energy, we collected 113 third party case study reports produced by these intermediaries about specific local community energy

projects. A systematic content analysis of these 113 case study reports was then conducted based on a coding protocol that focussed on: core project details, project aims and objectives, organisational structures, sources of funding, challenges and barriers identified, lessons learned, as well as stakeholders, partnerships and networking activities mentioned (see Hargreaves 2011). The next section presents our key findings.

Type of intermediary actor	Intermediary organisations interviewed	Interviewee identifiers <sup>4</sup>
Government departments and organisations	DECC; Scottish Government; South East England Development Association.	G1 – G4
National-level NGOs	Centre for Sustainable Energy; Energy Saving Trust; Global Action Plan; Low Carbon Communities Network; Transition Network.	NN1 – NN5
Local and Regional NGOs	Community Energy Scotland; Community Renewable Energy; Development Trusts Association Scotland; Marches Energy Agency.	LN1 – LN4
Private sector	Good Energy; Independent Consultants.	P1 – P2

**Table 1: Table of Interviewees**

#### 4. FINDINGS: INTERMEDIARIES AND INTERMEDIATION IN UK COMMUNITY ENERGY

Following Geels and Deuten’s (2006) model, this section structures our findings according to the three key roles intermediaries are theorised to play in niche development processes: aggregation and learning (4.1); establishing an institutional infrastructure (4.2) and framing and coordinating local project activities (4.3). Our findings suggest, however, that UK community energy intermediaries are increasingly playing a fourth, new role in which they are seen to broker and coordinate partnerships with actors beyond the niche. This new role is outlined in section 4.4.

##### 4.1 Aggregating lessons from local community energy projects

The first role Geels and Deuten (2006) identify for intermediaries is one of ‘aggregating’ lessons from across a range of local innovation projects in order to identify general and abstracted principles and lessons for the emerging niche as a whole. Within the UK community energy sector, a key means by which intermediaries have attempted to gather and aggregate this knowledge is through the production of case studies of specific local projects. Typically just 2-3 pages long, these case studies generally include key facts about local community energy projects (e.g. name, start date, location, source(s) of funding, key activities undertaken and results achieved etc.) and often identify the ‘lessons learned’ by projects. In our analysis of 113 of these case studies (see Hargreaves 2011), 58 explicitly identified one or more key lessons.

As Figure 2 shows, some of the more common lessons included the need to generate support from the local community (present in 34% of cases) or specific lessons around financing projects (28%) or

<sup>4</sup> To preserve anonymity, all interviewees have been assigned a unique identifier. The letters refer to the type of intermediary actor the interviewees represent (G = Government; NN = National NGO; LN = Local/Regional NGO; P = Private Sector), and the numbers distinguish between individual interviewees.

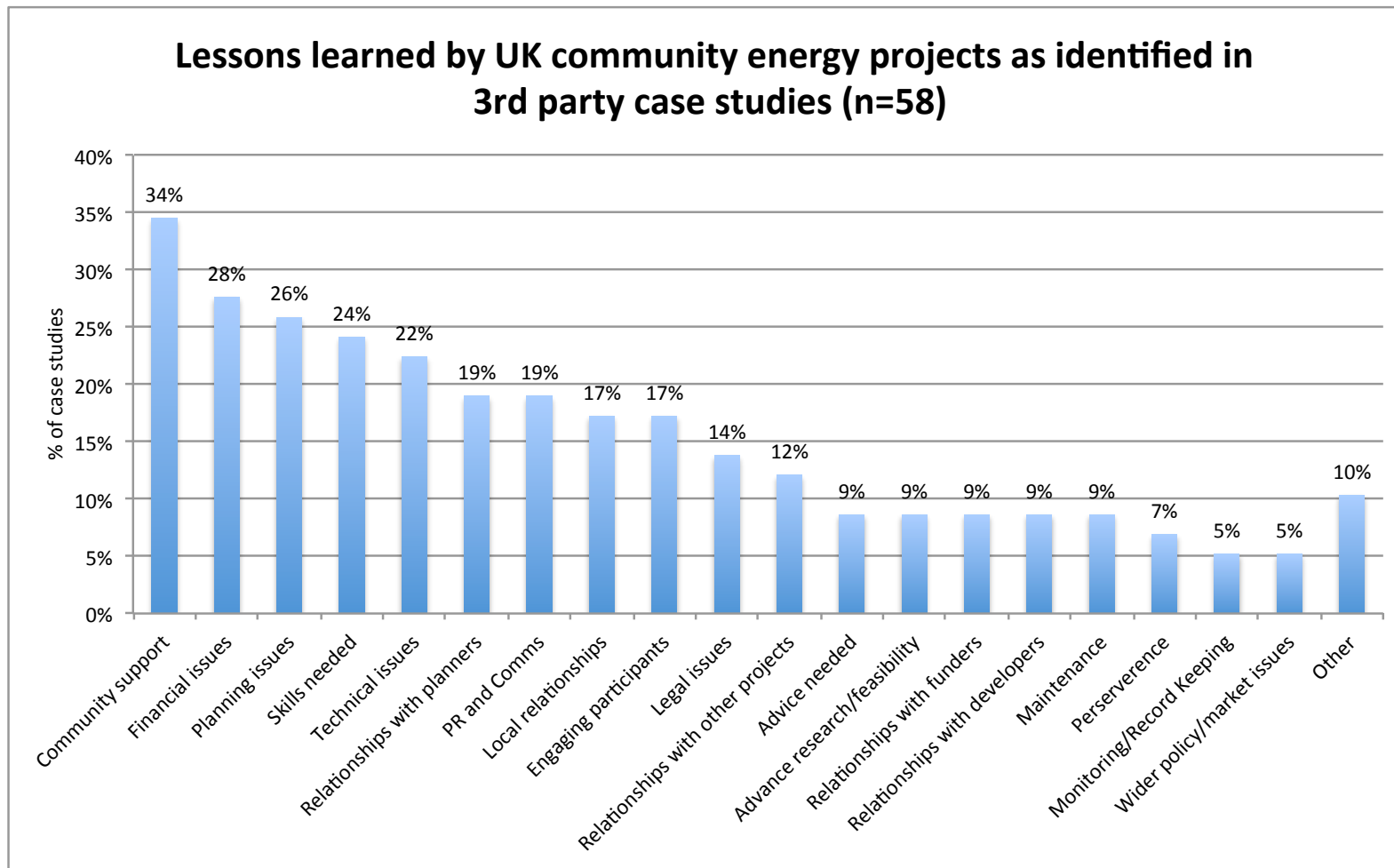


Figure 2: Lessons learned by UK community energy projects as identified in 3<sup>rd</sup> party case studies

gaining planning permission for renewables installations (26%). Other, perhaps more abstract, lessons were also identified such as the need to persevere with local projects (7%) or to stay aware of key policy and market developments (5%). Perhaps the central message of this analysis, however, is that a very wide range of lessons are being identified across projects, with each individual project confronting a locally-specific set of issues and thus generating its own particular combination of lessons. This mix of different lessons would appear to make it difficult to transfer an overall package from one local project to another. On the one hand, the lessons learnt are so diverse that it is neither obvious nor automatic for other local projects to identify which ones might be applicable for them, whilst on the other hand, some lessons can be so locally-specific that they may have little wider applicability. Aggregating lessons beyond local projects and contexts would therefore seem to be far from straightforward.

Within our interviews, however, the role of these case studies in disseminating and aggregating key lessons was challenged. Some interviewees saw case studies as offering vital sources of inspiration that could give would-be project initiators ideas about what was possible and encourage them to start-up projects in their local area. The case studies served to indicate the broad areas of activity, tasks and steps involved. By contrast, others suggested they could be potentially demotivating and even disempowering because such 'success stories' offered little detail on the processes gone through, the challenges faced and the pitfalls experienced can leave people feeling that "we can't do that here" (NN3). Here, interviewees pointed towards a more recent move beyond case studies and towards 'Toolkits', 'Handbooks' and 'How-to Guides' that provide more detail on the processes and challenges involved in developing local community energy initiatives. For example:

"There was not a good set of resources to help people think through...all aspects of the project development...that told stories, rather than provided end case studies with detail around what had happened, rather than the process they had gone through and all the pitfalls." (NN5)

Table 2 highlights several recent examples of these toolkits and handbooks. To take just one example, Community Energy Scotland's 'Community Renewable Energy Toolkit' (2009) comprises over 200-pages of highly detailed information on, for example: 'energy, renewable energy and carbon basics'; how to conduct 'carbon calculations'; detailed chapters on a wide range of renewable and efficient technologies including heat pumps, wave and tidal power, solar photovoltaics, wind energy, biomass heating; lists of 'accredited installers', approaches to 'community consultation'; details on financial models, gaining planning permission and feasibility assessments; as well as 'check lists' to work through when getting permission for or installing new technologies.

Where case studies focus on whole projects, these toolkits and handbooks thus focus instead on specific elements of local projects (e.g. around organisational structures; funding models; communications and consultation techniques etc.) and, as a result, are beginning to identify and aggregate together some common processes. Importantly, these common processes are often then illustrated with specific and detailed case studies that serve to demonstrate how these more general principles and processes must also, and always, be employed in locally appropriate and sensitive ways.

Report Authors	Date	Title
Action with Communities in Rural England, Campaign to Protect Rural England, Commission for Rural Communities and National Association of Local Councils	No date	Get Generating: A Renewable Energy Guide for Rural Communities
Centre for Sustainable Energy	2009	Delivering community benefits from wind energy development: A Toolkit
Climateexchange	2010	Oxfordshire climate change community groups handbook
Climate Outreach and Information Network	No date	The DIY Guide to Climate Action Groups
Community Energy Scotland	2009	Community renewable energy toolkit
Local United	2011	5 'diffusion packs' on: i. Community-led hydro initiatives: Inspiring overview of hydro installations, funding and project profit management. ii. Community-led wind power: How to plan, build and own a medium or large wind turbine in your community's backyard. iii. Energy farms - anaerobic digestion: How to develop a community-led agricultural anaerobic digester. iv. Energy performance energy services company: Information and support for community household energy advisors and the development of a local supply chain for energy services. v. Sustainable community loan fund: Information and finance for community loan funding to install local sustainable energy measures.
Scottish Borders Council	No date	Achieving Community Benefits from Commercial Windfarms in the Scottish Borders: A Toolkit for Communities and Windfarm Developers
Methanogen Ltd.	2010	A toolbox guide for assessing the feasibility of an anaerobic digestion project developed for the benefit of a community or for a single farm
The Environment Agency	2010	Hydropower: A guide for you and your community
The Highland Council and Highlands and Islands Enterprise	2004	Community Toolkit: Could your community benefit from renewable energy development?

**Table 2: Examples of Community energy handbooks and toolkits**

To an extent, therefore, the recent development of these toolkits and handbooks suggests that at least some aggregation is beginning to occur and that at least some elements of local projects can be disembedded from their local context and turned into 'general, abstracted and packaged' lessons. Critically, however, several interviewees observed that the UK community energy sector, and the policy environment in which it exists, is extremely dynamic. As a result, some of these abstracted lessons (e.g. those directly linked to policy measures, or attendant financial models) may not remain valid for very long and, thus, there remains an ongoing need for close contact with and learning from

local projects. This was particularly apparent in relation to recent shifts in UK energy policy that have moved attention away from the provision of grant funding to local community energy projects and towards encouraging models of 'community enterprise'. As one interviewee highlighted: "[intermediaries are only] beginning to get their head around the notion of community enterprise" (P1). In turn, this was seen as generating a need for intermediaries to re-connect with local projects in order to identify and learn new sets of key lessons themselves.

Overall, whilst our findings show that a great deal of learning is occurring across local community energy projects, our analysis is somewhat more equivocal as to whether or not this knowledge is being disembedded and aggregated together into a coherent and stable set of lessons for the community energy sector as a whole. Some elements of project-learning appear to be common across contexts and thus seem to travel relatively well, for example around the kinds of codified knowledge and processes involved when trying to win planning permission or licenses, or when deciding on an organisational structure. Others, however, appear to remain locally-embedded and contextually-specific (both spatially and temporally). As such, whilst intermediaries have been able to generate toolkits and handbooks that circulate generic and abstracted lessons, in other areas there remains no substitute for ongoing, context-specific learning.

Furthermore, our analysis suggests that in addition to learning and aggregating lessons about the activities of local projects, in this dynamic policy context, community energy intermediaries themselves must also regularly (re)learn lessons about how to intermediate. This last point is particularly pertinent to the second niche role for intermediaries, that of developing institutional infrastructure.

#### **4.2 Establishing an institutional infrastructure for UK community energy**

The second key role that Geels and Deuten (2006) identify for intermediaries involves the creation of an institutional infrastructure that serves as a repository for, and forum for the exchange and circulation of aggregated, global knowledge.

Our analysis revealed a number of ways in which community energy intermediaries were already taking steps to build this infrastructure. In addition to the case studies, toolkits and handbooks highlighted in section 4.1 and which facilitate 'the exchange of experiences' across local projects, a number of intermediaries sought to create web-based knowledge repositories such as the Energy Savings Trust's 'Green Communities' website (for which funding was discontinued in April 2011, the Department for Energy and Climate Change's (DECC) 'Community Energy Online' website and the Community Energy Pathways website created by the Community Energy Practitioners Forum (CEPF). These web-based resources typically seek to bring a wide range of information and resources – such as news, databases of projects, case studies, toolkits and handbooks, online tools such as carbon footprint calculators, or checklists and step-by-step guides on how to achieve particular goals – together into a single place. Whilst extremely useful, as the example of the Energy Savings Trust's 'Green Communities' website shows, these online resources must be regularly updated and so are not necessarily cheap to maintain.

Beyond these print and web-based knowledge repositories however, our interviews revealed that a key means by which intermediaries were attempting to develop an institutional infrastructure for UK community energy was through the creation of networks. Our analysis highlighted that a number of different kinds of networks exist within the community energy sector, including: networks of different local projects (e.g. the Low Carbon Communities Network; Community Powerdown; the Development Trust Association Scotland); networks of intermediary actors (e.g. the Community Energy Practitioners' Forum; Climate Challenge Fund Supporting Alliance) and even, more recently,

what several interviewees described as ‘networks of networks’ (e.g. the Communities and Climate Action Alliance). These networks undertake a wide range of different activities, from organising events, such as the annual Low Carbon Communities Network conference, working with policy makers to design and deliver funding schemes (such as working groups to discuss how community groups can get involved in the Green Deal) and, occasionally, seeking to influence policy-decision making e.g. through responses to consultations or lobbying activities on behalf of the community energy sector.

On the face of it, therefore, these intermediary activities appear to have gone quite some way towards creating the “forums that enable (and induce) the gathering and interaction of actors, the exchange of experiences and the organisation of collective action” of which Geels and Deuten (2006, p267-8) speak. Closer examination of these activities however, reveals that there are profound difficulties and disagreements involved in undertaking them, that they have very few if any resources and are often extremely fragile, and thus that they are, currently at least, some way from providing an institutional infrastructure capable of identifying ‘shared rules’ or an ‘emerging trajectory’ for the community energy sector as a whole.

As Figure 3 shows, whilst a wide range of local initiatives and activities might be classified as forms of ‘community energy’ this does not necessarily suggest that they have shared aims or motivations. The case studies we analysed revealed a wide range of different aims for community energy initiatives including: carbon reduction (mentioned in 55% of all case studies); community development (22%); sustainability in general (15%), reducing fuel poverty (6%) and improving local energy security (5%). Beyond these differences of aims, our analysis revealed differences between community energy projects as to whether or not they were intended to grow and present an alternative to the current centralised system of energy provision or whether or not they were simply designed to remain as small-scale, local solutions to particular problems. Furthermore, the groups themselves, but also intermediaries, differed as to whether they should engage in radical political activism or more reformist and incremental practical action. In short, these differences and disagreements make it very difficult for intermediaries to establish a core institutional infrastructure that adequately represents the interests of the entire community energy sector.

Attempts since 2011 to establish the Communities and Climate Action Alliance (CCAA) provide a good example of the sorts of difficulties intermediaries encounter here. DECC and other governmental departments considered the various intermediary organisations and community initiative networks as “incredibly confusing” (NN1) and thus expressed the wish of having “one organisation that we as DECC could talk to on behalf of the communities” (NN1). The CCAA was thus designed to be a ‘network of networks’ that aimed to create a “common purpose and a common voice” for the community energy sector to help generate “increased impact through more co-ordinated and coherent activity” (see CCAA 2011). Whilst these are highly laudable aims, our interviewees suggested that, in practice, the CCAA struggled to find this common voice:

“Within the CCAA...I think the problem is that there is not necessarily a common voice. There are some disagreements.” (NN2)

Further still, there were disagreements as to whether or not the CCAA should simply respond to the Government’s existing consultations and questions or should play a more proactive role to lobby for the creation of new policies that benefitted the community energy sector. Finally, our interviewees suggested that there were real concerns within the CCAA that, because it was set up in response to a Government request, it risked becoming a means by which Government could more closely control the community energy sector as a whole:

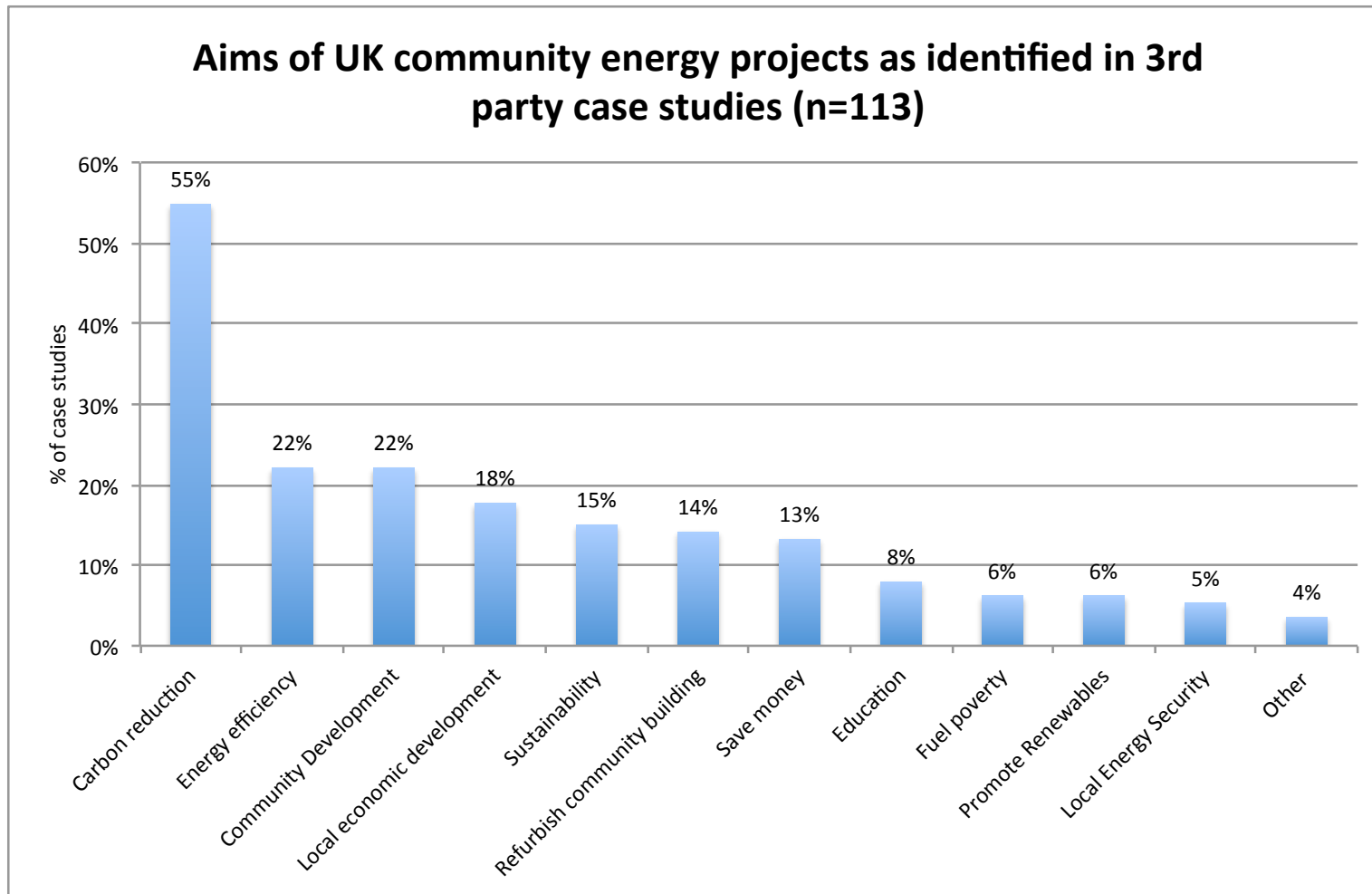


Figure 3: Aims of UK community energy projects as identified in 3<sup>rd</sup> party case studies

“I think all throughout the development [of the CCAA] people did not want that this [responding to DECC] was the only thing the CCAA aimed to do... then it would be very central government driven and could potentially be something that was controlling.” (NN1)

The CCAA thus provides a strong example of how difficult it is to create a ‘voice’ that is inclusive and diverse enough to be representative of the whole community energy sector.

In addition to these challenges of finding a common voice or set of aims and approaches, several interviewees highlighted that the lack of resources in this sector, as heightened in the ‘age of austerity’<sup>5</sup>, means that efforts to share resources and learning and to network together were often extremely fragile. The need for intermediaries to concentrate on their own survival rather than on contributing to the development of an institutional infrastructure for the sector as a whole was of particular concern here:

“What you find in any network is that the interest of any party in it to do stuff that is beneficial to the whole tends to subside once the needs of their own organisation calls more loudly” (NN5)

As a result, and despite a great deal of effort, our interviewees suggested that examples of co-ordinated activity between intermediaries were often very difficult to achieve, existing only “in little pockets of isolated activity” (LN2).

In summary, as with our findings on the aggregation of lessons, our findings are similarly equivocal about current intermediary efforts to generate an institutional infrastructure for the community energy sector. There are many very positive aspects to highlight – such as in print and web-based resources and in the efforts being put into creating networks for sharing learning and resources across the sector as a whole. At the same time, however, these efforts have not (yet) managed to create a coherent or robust institutional infrastructure within the UK community energy sector, nor have they (yet) amounted to the development of a strategic vision or shared trajectory for the sector as a whole. Moreover, the differences and disagreements that our analysis has highlighted raise questions as to the possibility, or even the desirability, of generating a single, robust and coherent niche for the community energy sector as a whole.

#### **4.3 Framing and coordinating community energy action on the ground**

For Geels and Deuten (2006) the third key role for intermediaries is one in which they begin to frame and coordinate action inside local projects. As sections 4.1 and 4.2 have outlined, however, in the case of UK community energy, the processes of knowledge aggregation and establishing an institutional infrastructure have been far from straightforward. Few clearly established lessons have been widely influential, nor has a single and coherent shared trajectory yet begun to emerge. It is perhaps expected, therefore, that this third, framing and coordinating role may prove similarly challenging.

Indeed, within our interviews it was clearly recognised that it is impossible to simply replicate success in one local project elsewhere with a ‘cookie cutter type approach’ (P1). Whilst there was increasing recognition that successful local projects often shared certain internal features or went through

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<sup>5</sup> A term used by the UK Government to describe deep cuts in public spending in response to the economic recession.

similar sorts of processes – as highlighted by the emergence of toolkits and handbooks – interviewees suggested that attention must also be paid to the local contexts in which projects emerge. Here, even if projects are internally well-designed and adopt all of the necessary features of successful projects as identified in the various handbooks, interviewees recognised that the local context may still make development difficult:

“When you start looking at their ability to be replicated it is actually very difficult to see the kind of immediate replication because they’ve been developed in spite of everything. You would need to replicate quite a lot of activity to make that jump.” (NN3)

As this quotation suggests, successful projects have often had to work hard to succeed in their own local area, for example, by identifying appropriate local partners and stakeholders, aligning with the local history and culture, or by gaining support and permission from local councillors, landowners or business people etc<sup>6</sup>. The challenge of framing and coordinating community energy activity on the ground thus demands that attention is paid not only to the internal content of specific local projects, but also to their surrounding context (*cf.* Law and Callon 1994). This poses a set of challenges that cannot easily be reduced to readily transferable lessons or processes of the sort that can be distilled in a toolkit or handbook, for example.

Developing this theme further, several of our interviewees identified that one of the key roles they play in framing and coordinating the activity of local projects is by building participant confidence and capability to persevere in the face of the many challenges they face. As the following quotation illustrates, interviewees suggested that whilst it was relatively easy to transfer technical knowledge from one place to another, the transfer of knowledge is only a small, indeed the ‘easiest’, part of helping local projects to succeed:

“[T]he technical details... is the easiest part...[T]he hardest part to replicate is the way a community group builds its confidence and capabilities. Without that, nothing happens.” (LN3)

In its focus on flows of knowledge alone, therefore, Geels and Deuten’s (2006) model misses out a critical part of intermediation processes, at least as they occur in the UK community energy sector. Building confidence and capabilities, our interviewees suggested, is essential for helping local community energy projects to get going and to keep going ‘in spite of’ the difficulties they face in their local area. At the same time, succeeding in this confidence-building role demands that intermediaries provide a high-level of resource-intensive support, such as face-to-face mentoring and training workshops, which have also been amongst the first things to be cutback in the current economic climate. One of our interviewees highlighted a programme his organisation had developed to try and overcome this challenge. They had created a DVD for local community energy projects that was designed to replace the need for face-to-face contact and support:

“The idea behind the DVD was that it could become the expert in the room for the group, so they could watch bits of it, have a discussion about it, go back to the bits of it, look at the documentation and so forth. It was all done with a view to trying...to take it back to a level where you could imagine a group in a room, someone would be able to understand it and then explain it to others.” (NN5)

At the time of writing it is too early to tell whether or not this particular initiative has been successful. Nonetheless, this example is testament to the importance our interviewees placed on

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<sup>6</sup> For in-depth examples of specific local community energy projects, see the Community Innovation for Sustainable Energy project’s Innovation Histories available at: <http://grassrootsinnovations.org/category/publications/innovation-history/> (last accessed 07.08.12)

acting as ‘the expert in the room’ for local projects to give them the confidence they need to address locally-specific challenges as and when they arise. Indeed, with this aim of acting as ‘the expert in the room’ in mind, some higher-profile, successful local projects, such as Low Carbon West Oxford<sup>7</sup>, have begun to assist other groups directly, thereby becoming a kind of intermediary themselves. In the longer term, therefore, were community energy to grow substantially, we might anticipate this kind of mutuality to become more prevalent. Until such a time, however, continued investment in intermediary organisations seems essential.

Whilst the difficulties of replicating local projects due to local contextual difficulties and the need to go beyond knowledge transfer to build the confidence and capabilities of local projects were the key issues our interviewees identified in relation to their framing and coordinating role, two further points also deserve attention here. First, that different forms of framing and coordination might be required for different parts of the UK community energy sector. Second, that community energy intermediaries themselves are not the only framing and coordinating influence on local projects.

In relation to the first point, our analysis suggested that different parts of the UK community energy sector face different pressures and challenges and may therefore require different forms of support and framing or coordination from intermediaries. In particular, one of our interviewees highlighted some of the occasional divisions and disconnects between projects that focus on behaviour change, improving energy efficiency, or developing renewable forms of energy. For example, reflecting on his experience in early meetings of the Community Energy Practitioners Forum (CEPF), one of our interviewees suggested that there were ‘completely different languages’ spoken in the fields of behaviour change and developing community renewables projects:

“They spoke a completely different language to us. They got into acronyms and policy details. It is like wading through syrup trying to understand the nuances of putting together an energy scheme... For whatever reason - maybe it was us, maybe it was them - but there was no connection.” (NN4)

Similarly, another interviewee argued that there could be big differences between the fields of energy efficiency and small-scale renewables in relation to setting-up community-led social enterprises. Within the field of energy efficiency, because of the design of policies such as the Green Deal that are not specific to community groups, community enterprises were often forced to compete with major energy companies (with their attendant marketing departments, policy teams and resources) to win funding. By contrast, in the area of small-scale renewables projects – which are often too small to attract major commercial interest – community groups are competing in a ‘smaller market’ (NN1) and may therefore have a better chance of success. These examples suggest that different parts of the broad community energy field face quite different challenges because of different policy histories, different market structures and different competitors operating across these areas. As a result, different forms of framing and coordination may be required in these different areas.

Second, a key theme that emerged in our interviews was that community energy intermediaries themselves are not the only framing or coordinating influences on local community energy projects. Here - and in addition to the local contextual influences highlighted above - interviewees suggested that funders and funding programmes, central Government policies, local government involvement, and increasing interest from major energy companies seeking to meet sustainable energy targets, all played major influences in shaping what local community energy projects actually do.

In particular, the current focus on reducing carbon emissions was highlighted as potentially constraining. Despite the often wide-ranging motivations, aims and objectives of local community

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<sup>7</sup> See: [www.lowcarbonwestoxford.org.uk](http://www.lowcarbonwestoxford.org.uk) (last accessed 07.08.12)

energy projects, policy targets and funding requirements to demonstrate significant carbon savings was often highlighted as a dominant framing influence:

“Unless communities can show that they can deliver stuff on carbon savings it is a bubble that could quite easily burst.” (NN1)

As this quotation illustrates, the manner in which local community energy projects were being framed and coordinated by these ‘outside’ influences – such as through the narrow lens of ‘carbon reduction’ (which is often only a small part of the wider aims and objectives of local community energy projects – see figure 3)- was also seen as potentially risky and constraining for the success of the sector as a whole. As a result, several interviewees highlighted a fourth role that they increasingly found themselves playing that involved brokering and managing partnerships with these ‘outside’ influences. This fourth role is the focus of the next sub-section (4.4).

In summary, reflecting on the framing and coordinating influences of community energy intermediaries, our analysis highlights a number of key points. First, that it is extremely difficult to directly replicate local community energy projects because of local, contextual differences. Community energy intermediaries, this point suggests, cannot therefore limit their focus to internal project development but must also consider how projects fit-in to (or try to shape/make room within) their surrounding contexts. Second, that as well as transferring ‘knowledge’ from one place to another, a critical challenge for community energy intermediaries is to build the confidence and capabilities of local community groups. This is a challenge that appears to be especially resource-intensive and which may not be easily reducible to readily transferable lessons. Third, our analysis suggests there may be important differences and divides within the community energy sector, such as between the sub-fields of behaviour change, energy efficiency and small-scale renewables. This further raises the possibility – as highlighted in section 4.2 – that seeking to develop, a coherent ‘community energy niche’ may not reflect the realities of community energy on the ground as different local projects often have very different aims and ambitions and can therefore face very different challenges. Fourth, and finally, the recognition that community energy intermediaries are not the only framing or coordinating influence on local community energy projects suggests that there may be a need to distinguish more closely between ‘intermediaries’ and wider processes of ‘intermediation’ which may not always be entirely deliberate or necessarily positive.

#### **4.4 Brokering and managing partnerships**

As the previous section highlighted, our analysis suggests that community energy intermediaries increasingly find themselves playing a fourth role, one of brokering and managing partnerships between local community energy projects and other actors from outside the community energy sector – particularly major energy companies.

This fourth role appeared to have deepened and taken on new significance with the policy shifts outlined earlier, such as in relation to negotiating opportunities for community groups in the Green Deal, and in addressing proposed changes to the Feed-in-Tariff that risked reducing the scope for community-led projects. As a result, community energy intermediaries increasingly find themselves trying to identify new sources of investment for local projects and developing new models for ‘community enterprises’. While, at the same time, major energy suppliers are increasingly being forced to achieve various statutory targets, such as for the generation of electricity from renewable sources or improvements in the energy efficiency of the housing stock, and see partnerships with local community groups (which are seen as being locally trusted) as having the potential to help them achieve these targets. Further still, some interviewees suggested that partnerships with major

energy companies are probably necessary if community energy initiatives are to make a major contribution to the wider energy system as a whole:

“We’re going to have to find a way of marrying the community perspective with the private sector interest. Otherwise it will always be a niche activity.” (P1)

Despite the convergence of these factors, all suggesting a need for community-corporate partnerships, our interviewees also pointed towards “a huge, yawning cultural gap [in]...value-based systems” (P1) between local community energy projects and often multi-national energy companies. As a result, several of our interviewees suggested that they had an important role to play in brokering and managing these partnerships by: introducing partners to one another, helping community groups overcome any distrust and wariness of working with major companies; drawing up the terms and conditions on which partnerships are based, ensuring that partnerships genuinely benefit local community groups; and also in helping to simplify the otherwise disparate and diverse community energy sector to make it easy for major corporate partners to see how it can help them achieve their targets.

An oft-cited example of one successful partnership was Fintry Development Trust’s wind turbines. Here, the local project has negotiated a deal in which a developer provided capital funding for fifteen wind turbines, and the Development Trust can pay back the capital cost of one turbine over time through the revenue generated. Once the payback period is complete, the community will not simply own one turbine, but rather one fifteenth of the total output from all fifteen turbines. This agreement has not only helped the developer to win permission for fifteen large wind turbines, but has also helped the community both to find the capital for a major renewables project as well as providing funding for other local community development projects through the revenue generated. By further developing this sort of model and learning key lessons from other community-corporate partnerships, our interviewees suggested that intermediaries have a key role to play in this area.

Beyond partnerships with major energy companies, however, our interviewees also suggested that intermediaries had a potentially important role to play in lobbying policy-makers to ensure that future policy developments helped rather than hindered the community energy sector as a whole. This was recognised as very difficult to achieve, however. Whilst, the CCAA had managed quite rapidly to find some coherence in developing a collective response to the Government’s fast-track review of the Feed-in-Tariff, a few of our interviewees felt that this kind of reactive engagement with policy makers, responding to existing, rather than setting new agendas, needed to change.

For example, some interviewees suggested that, as a whole community energy still adopted a somewhat subservient mentality when engaging with policy-makers and large companies in which it was “still...trying to seek permission for what we want to do” (LN2) and “looking at the table and waiting for crumbs to fall off” (NN2). At the same time, however, whilst reactive responses to a common threat might be relatively easy to produce, the diversity and disagreements across the spectrum of community energy initiatives make it much harder to develop a more proactive agenda that is both inclusive and coherent. For these reasons, our interviewees suggested that attempts to lobby policy makers had so far been far from successful:

“What we tend to do is talk to officials...I got access to the Secretary of State every now and again, more or less when you’re pouring out a cup of tea, [but] I don’t think we lobby in that sense of organised campaigning to get things done.” (NN5)

In summary, our analysis has identified a recent shift towards a fourth major role being played by community energy intermediaries – that of brokering and managing partnerships with actors outside the community energy sector. This finding points towards a growing recognition, amongst our interviewees at least, that community energy intermediaries can no longer focus solely on internally

building local community energy projects, but must actively try to work beyond the community energy sector – brokering partnerships and engaging in lobbying activities – to try and shape the wider contexts (whether the local, commercial or policy context) in which community energy projects exist.

## **5. DISCUSSION AND CONCLUSIONS**

This paper started by identifying the central problem that, whilst local community-led sustainability initiatives may be critical in developing solutions to sustainability problems, these same ‘grassroots innovations’ (Seyfang and Smith 2007) also face profound challenges in simply surviving, let alone in growing and diffusing more widely. Within the literature on ‘strategic niche management’, so-called intermediary actors are highlighted as important in helping small-scale, radical innovations to scale-up and form robust and coherent ‘niches’ capable of challenging and potentially replacing currently mainstream and unsustainable systems of provision (e.g. Geels and Deuten 2006). Accordingly, drawing on new empirical evidence, this paper has examined the roles played by intermediary actors in relation to a specific area of grassroots innovation – UK community energy.

Geels and Deuten (2006) suggest that intermediaries play three key roles in helping to build robust niches: aggregating lessons from across multiple local projects, establishing an institutional infrastructure for the innovation niche as a whole, and framing and coordinating action on the ground in local projects. In relation to UK community energy, however, our analysis has significantly problematised each of these three roles, as well as identifying a new, fourth role that appears to be of increasing importance – that of brokering and managing partnerships with actors from ‘outside’ the community energy sector.

Specifically, our analysis has shown, first, that learning must be seen as a constant and ongoing process both for local community energy projects and for intermediaries themselves. Second that building institutional infrastructures is extremely difficult when diverse interests are in play. Third, that framing and coordinating local projects involves lots of resource intensive work to build confidence and capabilities, to respond to and attempt to shape local and policy contexts. Fourth, that community energy intermediaries need increasingly to engage in a broader process of forging partnerships and lobbying with the wider social world.

Overall, therefore, and despite the best efforts of community energy intermediaries who operate in extremely difficult circumstances, we have found little evidence, to date, that community energy intermediaries have managed to build a coherent, robust and strategic community energy ‘niche’ (Walker *et al* 2006). At the same time, however, the differences in aims, approaches, ideologies and local contextual situations that the community energy sector spans call into question whether the development of a single, robust and coherent community niche is indeed an achievable goal. In addition to local community energy projects themselves differing markedly in their aims, ideologies and approaches, so too does a dynamic policy and market context place different pressures on different parts of the broad community energy field (e.g. around behaviour change, energy efficiency and community renewables). This suggests that different kinds of intermediation might be required in different areas to achieve different ends.

This dynamism and diversity problematises the ‘strategic’, growth-oriented thrust of strategic niche management approaches when they are applied to grassroots innovations such as community energy projects. Here, Seyfang and Smith (2007) draw an important distinction between ‘strategic’ niches which seek wider-scale transformation, and ‘simple’ niches which do not seek wider regime change but rather aim to offer mutual support for often poorly resourced grassroots initiatives. Our analysis suggests that the UK community energy sector may currently contain aspects of both simple

and strategic niches existing side-by-side. In this respect, niches for grassroots innovations may differ considerably from niches concerned with the development of specific technologies and their trajectories of development (such as those around which the strategic niche management literature emerged originally) and are thus likely to demand quite different forms of intermediation.

For community energy, as for many forms of grassroots innovation, our analysis suggests that intermediation is more about opening up space in different contexts (whether local, policy, market, social etc.) for new and diverse kinds of activity, rather than about developing a single successful approach and a strategic vision for its growth and diffusion. As a result, grassroots intermediation seems likely to require different kinds of support. For example: support that recognises and respects a diversity of aims and approaches as a reality of grassroots innovations and supports forms of intermediation that respond to this (e.g. through face-to-face mutual learning, rather than through attempts to codify and standardise action on the ground); support that enables the development of a flexible and locally devolved institutional infrastructure that is not expected to speak with a single, common or coherent voice; and support that develops and empowers the wider space for grassroots innovations by addressing the distortions and structural inequalities that exist in current policy and market contexts.

In conclusion, whilst we have found Geels and Deuten's (2006) model to be very helpful in outlining the core roles played by intermediaries, our findings illustrate that care and sensitivity needs to be taken when transposing theories of transition and strategic niche management to grassroots innovations. Grassroots innovations encompass a very wide range of different aims, objectives and ideologies in ways that challenge simplistic notions and theories of innovation. It is critical, therefore, both that future research on grassroots innovations illuminates and respects this complexity, and that theoretical approaches are applied and developed in ways that do not do violence to grassroots initiatives that are striving hard to generate sustainable solutions in spite of everything.

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